



**CHITKARA**  
UNIVERSITY  
ONLINE

At Chitkara University Online, we are committed to providing a frictionless learning experience—from enrollment to graduation. Our dedicated student support team is always on standby to assist you with academic queries, platform navigation, assignment submissions, fee-related concerns, and scheduling of live classes. Every touchpoint has been designed to be intuitive and responsive, so you can focus entirely on learning and growing. If something feels off—be it a delayed response, technical error, or any issue impacting your progress—please reach out immediately to your assigned counselor or student support representative. We take every concern seriously and resolve it with urgency. Because here, your experience is our priority.

Here is a list of people you can get in touch with for your categorical grievance or query, if any. Please reach out to the respective contact based on the nature of your concern—this will help us respond faster and resolve your issue more effectively:



**Sapna Chugh**  
Student Success Manager  
sapna.chugh@chitkara.edu.in  
+91 90567 91429



**Diksha Yadav**  
Senior Academic Counsellor  
Diksha.yadav@onlinechitkarau.com



**Sonal**  
Academic Counsellor  
sonal@chitkara.edu.in  
+91 78147 18276



**Tanya Lamba**  
Academic Counsellor  
tanya.lamba@chitkara.edu.in  
+91 98759 74660



**CHITKARA**  
UNIVERSITY  
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**Krishnik Singh**  
Academic Counsellor  
krishnik.singh@chitkara.edu.in  
+91 98759 74658



**Abhay Kumar Verma**  
Senior Academic Counsellor  
Abhay.verma@chitkara.edu.in

### LEARNER ENGAGEMENT TEAM



**Rishabh Sharma**  
rishabh@chitkara.edu.in



**Tauqeer Khan**  
tauqeer.khan@chitkara.edu.in



**Nitish Bains**  
nitish.bains@chitkara.edu.in



**Shubham Kaushal**  
shubham.kaushal@chitkara.edu.in